October 24, 2007

Marty Mercer 1422 Hanover West Drive Atlanta, GA 30327

Dear Marty,

I attended your presentation, "Every Day is an Athletic Event" on October 11, 2007 at the Affinity Risk Control workshop in San Francisco. I just wanted to take a moment to let you know that I thoroughly enjoyed the presentation.

You did a fantastic job engaging the entire audience in your discussions. Drawing on your personal experiences helped to make the content more meaningful. It is never easy to have the first presentation after a "heavy pasta" lunch, but you pulled it off.

Thanks again for the information and I will be in touch if any of my clients are in need of a great speaker in the future.

Best regards,

Eric Krieger, CSP

Risk Control Consultant

Universal Insurance Services, Inc.